## Pili International Multimedia Co., Ltd. Information Security Governance 2020

An IT Department has been created under the Management Center to oversee the Company's information security risk management framework. The IT Department convenes regular (quarterly) meetings to discuss information security policies. (According to corporate governance evaluation indicator 2.24 and Letter No. Zheng-Gui-Jian-1070210380; acknowledged by the board of directors)

- 1. Updated and optimized software Mail2000 to patch weaknesses that can be exploited for mail spam and hacker attack.
- 2. Raised the level of control over wired and wireless connections (controlled and authenticated using AD account for improved security of external network).
- 3. Completed upgrade and update of internal anti-virus software to patch security weaknesses in internal terminals.
- 4. Promoted awareness on 2 information security issues: (1) Proper prevention against ransomware. (2) Scammers had exploited the facemask shortage during the outbreak of COVID-19 by setting up fictitious fanpages to defraud users into providing personal information, which can then be used to send scam messages or phishing links.
- 5. One internal training was organized on information security (for a total of 87.5 man-hours).
- There had been no major system attack or leakage of information between January and October 2020 that compromised security or business operations by any significant degree.

[Source of information and updates: Management Center - IT Department, Human Resources Department]